## Our MISSION

#### Here for you

It is the mission of the nonpartisan
Legislative Human Resources Office
(LHRO) to provide high quality human
resources related services to the
Wisconsin State Legislature and the
attached service agencies.

#### How we do that

Our objective is to: aid legislative offices with recruiting, developing, and retaining a high performing and diverse workforce within the Legislature; administer payroll and benefit processes; and foster a healthy, safe, and productive work environment, while providing all the necessary training, guidelines, and support required for success.

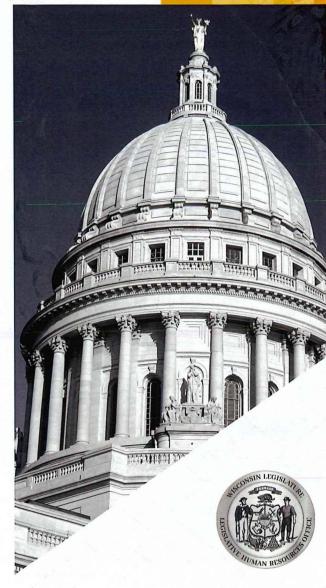
## **CONTACT** US

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Visit our new intranet website LHRO/

(Type LHRO/ in an address bar and hit enter)



LHRO

Legislative Human Resources Office

## Our HR

# **SERVICES**

#### **New Legislator or Employee**



- HR and Benefit orientations for the legislature (available via e-training, virtual, and/or in-person)
- · Policy manual distribution
- · TRIO training (timekeeping software)
- · Employee Self-Service (ESS) assistance

#### **Benefits**



- · Annual open enrollment
- · Liaison with benefit administrators
- Overall benefit questions

#### **Employee Relations**



- FMLA requests
- · Reasonable Accommodation requests
- Harassment/Discrimination/Retaliation/Bullying formal complaint investigation or informal concern assistance
- · Employee performance reviews templates/assistance
- Employee performance management/disciplinary concern consultation/assistance
- · Worker's compensation claim coordination

#### **Recruiting and Hiring**



- Recruiting toolkits (for offices that manage their own recruitments but would like templates/guidance)
- Recruitment assistance/coordination (for offices that request LHRO to manage/coordinate their recruitments)
- Hiring coordination (first point-of-contact for hiring requests; creation of employee appointment/hire letters; receipt of requests for and determination of employee salaries, etc.)

#### **Payroll and Taxes**



- · Monthly payroll processing
- Year-end individual tax information for employees (legislators receive this information from the Chief Clerk's Offices)

#### **Learning and Development**



- · Anti-Harassment training (required on a session basis)
- · Skill development (coming soon)
- Professional development (coming soon)
- · Leadership courses and programs (coming soon)
- Training requests (please contact LHRO to discuss training needs)

### Meet the

# TEAM



Amanda Jorgenson Director



Lisa Maffet HR Section Chief



Dana Dykema Deputy Director



Beth Koerber Sr. HR Specialist



Mark Kaeppel Benefit & Payroll Liaison



Judy Duggan Sr. HR Specialist



Heidi Sarnow HR Section Chief



**Lisa Runge** Training Officer