



STATE OF WISCONSIN

## Legislative Audit Bureau

[www.legis.wisconsin.gov/lab](http://www.legis.wisconsin.gov/lab) • [AskLAB@legis.wisconsin.gov](mailto:AskLAB@legis.wisconsin.gov) | (608) 266-2818 • Hotline: 1-877-FRAUD-17

### RECOMMENDATIONS

Report 21-14 • September 2021

### *The Legislative Audit Bureau makes 3 recommendations to the Department of Employee Trust Funds*

We recommend the Department of Employee Trust Funds:

1. work with the third-party administrator of the Employee Reimbursement Accounts/Commuter Benefits program to ensure appropriate steps are taken related to the three inappropriate claims we identified (p. 38);
2. work with the third-party administrator of the Employee Reimbursement Accounts/Commuter Benefits program to evaluate and improve controls to ensure Employee Reimbursement Accounts/Commuter Benefits program claims are substantiated (p. 38); and
3. improve its monitoring of the Employee Reimbursement Accounts/Commuter Benefits program third-party administrator and its subservice organizations (p. 38).