



April 14, 2021

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Joe Chrisman, State Auditor
State of Wisconsin
Legislative Audit Bureau
22 East Mifflin Street, Suite 500
Madison, WI 53703

Re: DSPS Response to Legislative Audit Bureau Report

Dear Mr. Chrisman:

Per the recommendations outlined in your report received on March 12, 2021, we submit this letter to update the Legislative Audit Bureau (LAB) on the Department of Safety and Professional Services' (DSPS) efforts to implement the recommendations in the LAB's report.

In its report, the LAB found that health care facilities did not consistently notify DSPS in a timely manner that providers credentialed in other states had begun practicing in Wisconsin. Based on conversations with LAB staff DSPS began implementing the following process improvements on March 1, 2021:

1. DSPS conducts a careful review of all health care facility forms submitted under Emergency Order #2 (EO 2) (and subsequent legislation) to ensure that:
 - a. The forms are submitted to DSPS within ten days of a health care provider practicing at a facility.
 - b. The forms accurately identify health care providers rendering services in Wisconsin.
2. DSPS also reviews temporary license applications to ensure that DSPS possesses a facility notification form when required. DSPS contacts a health care facility that does not follow the notification requirements and explains the facility's obligations under EO 2 (and subsequent legislation).

Sincerely,

Dawn B. Crim
Secretary-designee