



*The Legislative Audit Bureau makes 13 recommendations
to the Department of Administration*

Timeliness of Incident Response (p. 9)

We recommend the Department of Administration

1. require State Capitol Police to provide additional training to its dispatchers on consistently recording in the electronic dispatch system the response times of police officers to incidents (p. 11);
2. require State Capitol Police to consistently record information in the electronic dispatch system about response times to incidents in the State Capitol (p. 11);
3. require State Capitol Police to periodically complete reports that indicate trends in the response times to incidents in the State Capitol (p. 17);
4. require State Capitol Police to assess these reports in writing and determine whether to provide additional training and guidance to police officers and dispatchers (p. 17);

Staffing, Training, and Oversight Issues (p. 21)

We recommend the Department of Administration

5. require State Capitol Police to maintain an active law enforcement recruitment program (p. 25);
6. require State Capitol Police to implement a mentorship program for all newly hired staff (p. 25);
7. require State Capitol Police to identify and develop staff for leadership positions (p. 25);
8. require State Capitol Police to periodically review the training information reported to the Law Enforcement Standards Board to ensure the information's accuracy (p. 30);
9. require State Capitol Police to maintain sufficient records that indicate staff received training on all topics required by the written procedures (p. 30);
10. require State Capitol Police to track the dates, training hours, attendance, and training topics for all training provided to dispatchers (p. 30);
11. require State Capitol Police to periodically provide the DOA Secretary's Office with written assessments of response times to incidents in the State Capitol (p. 31);
12. require State Capitol Police to periodically provide the DOA Secretary's Office with written reports indicating the results of efforts to recruit and retain staff (p. 31); and

Audit Follow-Up Reporting

13. We recommend the Department of Administration report to the Joint Legislative Audit Committee by July 26, 2024, on its efforts to implement all of these recommendations.