WISCONSIN LEGISLATURE



P.O. Box 7882 Madison, WI 53707-7882

May 3, 2017

Brad Schimel, Attorney General East Wing State Capitol Madison, WI

Dear Attorney General Schimel,

Recently twenty-one state attorneys general wrote to Education Secretary Betsy DeVos to voice their concern with her decision to repeal crucial protections for student loan borrowers put in place by the Department of Education under President Obama.

As you are likely aware, the protections were put in place in response to increasing complaints from loan holders with respect to delays in getting their payments processed, poor communication, the charging of unexpected fees and what has been described as "systemic mistreatment" of borrowers by student loan servicing companies.

Student loan servicing companies have also been accused of pushing borrowers into more expensive payment plans instead of options that help them better afford their monthly payments and avoid default in order to increase their own profits. Currently, student loan servicing corporations are paid approximately \$800 million by the federal government to service \$1.1 trillion in federal student loans.

The rules were also put in place to reduce the number of borrowers who default on their loans and required the Federal Student Aid office to better help borrowers manage their debt. In 2016 over \$137 billion in federal student loans were in default. The Government Accountability Office recently found that 70 percent of those who defaulted on their student loans qualified for lower monthly payments had they been offered that option.

Secretary DeVos's action followed shortly after the National Council of Higher Education Resources lobbied Congress to delay or significantly change the rules. And shortly after her decision, Navient, one of the nation's largest servicing corporations and the subject of numerous lawsuits alleging abusive practices, saw its stock increase by almost 2 percent suggesting that Navient's investors believed repeal of these rules were advantageous to Navient and their own bottom line.

The timing of Secretary DeVos's decision calls into question whether she is choosing to side with the corporations who service student loans over the concerns raised by student loan borrowers and taxpayers who are demanding greater accountability by the loan servicing industry.

Unfortunately, Wisconsin is not represented on the letter to Secretary DeVos despite our state having nearly 1 million student loan borrowers with an accumulated student loan debt of over \$19 billion raising a similar question as to where our Attorney General stands on this critical issue.

With national student loan debt surpassing \$1 trillion for the 5th year and Wisconsin continuing to have one of the highest rates of graduates with student loans in the country, more needs to be done to lower the risk of default, make repayment affordable, and protect borrowers and taxpayers.

As authors and sponsors of the Higher Ed/Lower Debt Bill we believe student loan borrowers in Wisconsin deserve to have the opportunity to refinance their student loans at lower rates so they can use the savings to spend and invest in our state's economy.

We also believe the rules put in place under President Obama were designed to level the playing field between student loan borrowers and the giant corporations that are paid with our tax dollars to service those loans and that those rules should be kept in place.

For these reasons and more we respectfully request that Wisconsin, as represented by our Attorney General, join the 21 states that have voiced their concern and opposition to the repeal of these critical consumer protections by Secretary DeVos.

Thank you for your consideration of our request. We look forward to your response.

incerely,

State Senator

Jennifer Shilling

State Senator

Cory Mason

State Representative

Peter Barca

State Representative

Tim Carpenter

State Senator

Jon Erpenba State Senator

LaTonya Johnson

State Senator

Chris Larson

State Senator

Mark Miller

State Senator

*V*anis Ringhand

State Senator

Fred Risser

State Senator

Lena Taylor

Strani Fr

State Senator

Kathleen Vinehout

State Senator

Robert Wirch

State Senator

Jimmy Anderson State Representative Terus Berceau Jill Billings David Bowen Terese Berceau State Representative State Representative State Representative David Crowley Jonathan Brostoff **Dave Considine** State Representative State Representative State Representative Steve Dovle Jason Fields Eric Genrich State Representative State Representative State Representative Evan Goyke Gary Hebl Dianne Hesselbein State Representative State Representative State Representative -LAP.KA **Gordon Hintz** Frederick Kessler **Deb Kolste** State Representative State Representative State Representative Mutal **Tod Ohnstad Beth Meyers** Nick Milroy State Representative State Representative State Representative

Sondy Pope State Representative **Daniel Riemer**State Representative

Melissa Sargent State Representative Katrina Shankland State Representative

Chris Sinicki
State Representative

Mark Spreitzer
State Representative

Amanda Stuck

State Representative

Lisa Subeck

State Representative

Chris Taylor

State Representative

Don Vruwink

State Representative

Dana Wachs

State Representative

Leon Young

State Representative

JoCasta/Zamarripa

State Representative

Josh Zepnick

State Representative