



Dementia-Capable WISCONSIN



*WI Department of Health Services
September, 2015*

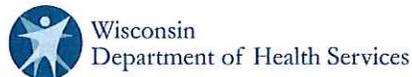
Overall Goals for the Future of Dementia Care in Wisconsin

- Increase community awareness and decrease stigma.
- Strengthen services network to support family and community caregivers.
- Enhance dementia capabilities across full spectrum of care settings throughout the course of the disease.
- Create an infrastructure that responds appropriately to crisis, reducing the need for institutional placement.

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DHS Planning Process and Timing

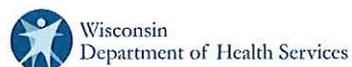
- Stakeholder Summit creates priorities for dementia redesign plan. **October, 2013**
- DHS publishes Dementia System Redesign Plan. **February, 2014**
- Implementation Begins.



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The Plan: Five Key Focus Areas

- Community Awareness and Services
- Facility-Based Long Term Care
- Crisis Stabilization for People with Dementia
- Dementia Care Guiding Principles and Training
- Research and Data Collection



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Goals of *Community Awareness and Services Focus Area*

- Increase understanding and awareness of dementia
- Expand early identification and intervention
- Provide support for family caregivers

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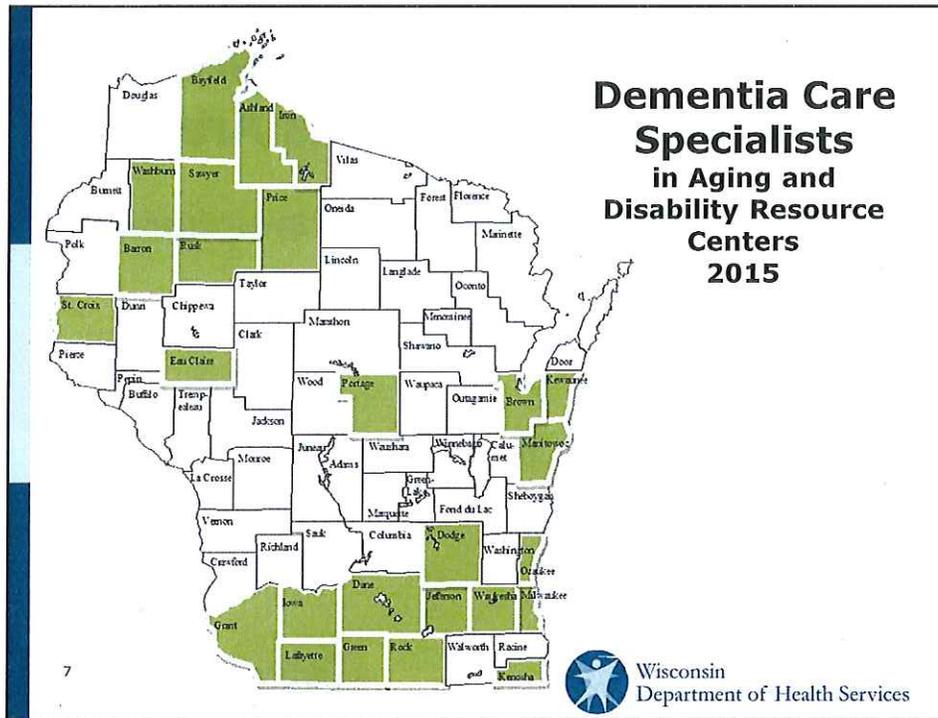


Dementia Care Specialists (DCS)

- 21 Dementia Care Specialists in WI
 - 18 at Aging and Disability Resource Centers, including 2 focused on African American Communities; and
 - 3 Tribal DCS
- Roles/Responsibilities:
 - Cognitive Screening
 - Outreach to Doctors
 - Family Caregiver Support
 - Dementia-Friendly Communities Initiatives
 - Outreach and Community Education

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Managed Care Organization Dementia Leads

- Monitoring MCO and provider competency and capacity for working with people with dementia.
- Providing cognitive screening for members.
- Creating guidelines for cognitive screening expectations for staff

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Dementia Friendly Communities

In a dementia-friendly community, all people can:

- Find their way around and be safe.
- Access local facilities they are used to and where they are known (banks, shops, cafés, cinemas and post offices).
- Maintain social networks and continue to feel they belong.

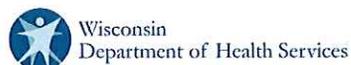
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Dementia Friendly Communities Projects in Wisconsin

- DHS and AARP held three **Tele-Town Halls** with 42,000 participants.
- DHS published Toolkit: Building Dementia Friendly Communities.
- Local county and city projects collaborate with outreach and mutual support.
- DHS announced Dementia Friendly Communities Award to **Fox Valley Memory Project**.

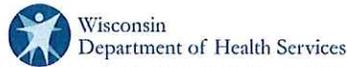
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Caregiver Support Projects

- Alzheimer's Family Caregiver Support Program and National Family Caregiver Support Program (AFCSP)
- Evidence-based Caregiver Programs:
 - Memory Care Connections
 - Savvy Caregivers
 - Powerful Tools for Caregivers

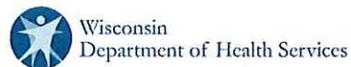
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Caregiver Support Projects

- Dementia-Friendly Employer Toolkit (expected September, 2015).
 - Increasing employer awareness of caregiving
 - Promoting flexible employee support
- *Share the Care* for people living alone
 - Coordinating support by neighbors and friends
 - Broadening base of community support

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Innovative Community Projects

- DHS/Department of Public Instruction curriculum for middle and high school health classes:
 - Pilot project at Clark Street School
 - Partner with *Music & Memory* project
 - Plan to release for 2015-16 school year

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Innovative Community Projects

- Programs for people with developmental/intellectual disabilities who develop dementia
- Program collaboration with communities of color:
 - Dementia Care Specialists serving African American communities in Milwaukee and Dane Counties
 - Tribal Dementia Care Specialists
 - Memory Care Connections
 - Music and Memory in Tribal Communities
 - Latino Aging Summit

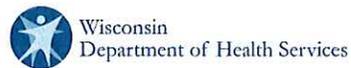
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Goals of *Facility Based Long-Term Care Focus Area*

- Address barriers that deter some care facilities from admitting and providing ongoing care for residents with dementia-related behaviors.
- Promote improved quality of dementia care in facility settings.
- Promote dementia-friendly facility designs.

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Projects: *Facility Based Long-Term Care*

- Published "Assisted Living Strategies to Enhance Resident Care."
- Published "Nursing Home Strategies to Enhance Resident Care."
- Created dementia-friendly facility design "modernization" incentives.
- Visited nursing facilities and assisted living facilities, cataloging promising practices.
- Implemented the Music & Memory Program.

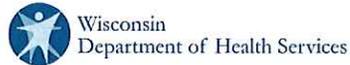
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Wisconsin's *Music & Memory* Program

- Certified 250 Wisconsin nursing homes as MUSIC & MEMORY facilities.
- Provided 3,000 nursing home residents with equipment for personalized music.
- Engaged UW-Milwaukee Helen Bader School of Social Welfare to evaluate impact on behaviors and on use of antipsychotic medications.
- Started project adaptations for assisted living facilities, family home settings, and Tribal communities.
- Plan to expand to all WI nursing homes

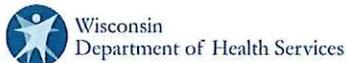
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Goals of *Crisis Stabilization* Focus Area

- Establish baseline information about the status of the crisis response system (which includes county Adult Protective Services and Crisis Response teams).
- Expand capacity for crisis response, stabilization, and placements with a focus on stabilization in place.
- Expand and support local coalitions to increase capacity (both community and facility based).
- Clarify procedures for emergency protective placement.

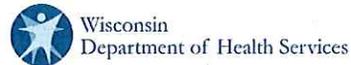
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Projects: *Crisis Stabilization*

- Conducted survey about Mobile Crisis program hours of service, dementia expertise, and collaborative relations.
- Conducted survey to learn about county procedures for Emergency Protective Placements.
- Researched and documented local initiatives to improve crisis response for people with dementia.

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Goals of *Guiding Principles and Training Focus Area*

- Develop Dementia Care Guiding Principles for caregivers, healthcare and long term care providers and other professionals.
- Catalog and publicize existing dementia care training programs.
- Provide additional training opportunities relating to dementia care that are affordable and easy to access.

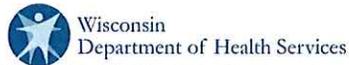
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Projects: *Guiding Principles and Training*

- Published *Guiding Principles of Dementia Care*.
- Posted directory of dementia-related training resources on DHS website.
- Developed on-line trainings:
 - Crisis Response
 - Dementia Generalist for Health Care Providers
 - Dementia Generalist for Friends and Family Caregivers
- Additional trainings programs being developed, including train-the-trainer programs.

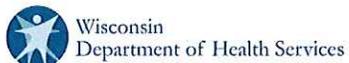
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Goals of *Data and Research Focus Area*

- Develop and analyze data to inform project development and implementation.
- Develop methods to measure effectiveness of redesign efforts.

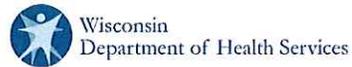
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Potential Focus Areas for Legislation

- Legislation could be developed around the following:
 - Community-based care and services, including caregiver related proposals;
 - Facility based care;
 - Crisis response system proposals.

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 **Dementia-Capable
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The logo graphic for "Dementia-Capable Wisconsin" shows three stylized human figures standing on a green, wavy path that leads towards the right.

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